

Privacy Statement

Q8 app Scan & Win

Participation in the contest organized by Smiles NV, Kuwait Petroleum (Belgium) NV, and Kuwait Petroleum (Luxembourg) SA (hereinafter collectively referred to as “Q8”) involves the collection and processing of personal data of contest participants by Q8. Without your personal data, the contest cannot function properly.

This Privacy Statement only applies to the processing of personal data in the context of the Q8 app Scan & Win contest organized by Q8. For general privacy provisions, we refer you to our policy available on our website.

1. Joint Controllers

The joint controllers are:

Smiles NV

Quellinstraat 49, 2018 Antwerp

Kuwait Petroleum (Belgium) NV

Desguinlei 100-8, 2018 Antwerp

Kuwait Petroleum (Luxembourg) SA

Rue de L’Industrie 12, 8069 Bertrange

privacy@Q8smiles.be or privacy@Q8smiles.lu

2. What personal data does Q8 collect?

Q8 processes the following personal data in the context of this contest:

- Name and contact details
- User ID from your Q8 profile

This data is directly extracted from your Q8 profile and is only used for managing the contest.

3. Why does Q8 collect your data?

The above-mentioned data of contest participants is collected, stored, and processed by Q8 to contact you regarding the contest you participated in. This is necessary for the performance of the contract (the contest rules you agree to).

4. Who has access to your data?

Q8 and the participating partners (if you have won) have access to your data.

Additionally, we have the right to share your personal data with the competent authorities if required by law.

In addition, we have the right to pass your personal data on to the competent authorities in the event of a lawful request.

5. How long is your personal data retained?

Your personal data will be retained for as long as necessary to achieve the purpose for which it was collected, taking into account the applicable legal retention and/or limitation periods in accordance with Belgian law.

For this contest, this means that your data will be kept for the duration of the contest and until the contest is fully completed (including the announcement of the winner and the awarding of the prize). If a participant in the contest has submitted a complaint within the period specified in the contest rules, the personal data will be retained until the final resolution of that complaint.

6. What are your rights?

Participants in contests organized by Q8 who have provided certain personal data always have the right to:

- Access their data,
- Correct their data if needed,
- Transfer their data.

Additionally, participants can request free restriction of processing in certain circumstances or object to processing based on our legitimate interest.

You can also object at any time to the processing of your data for direct marketing purposes. Furthermore, you have the right to withdraw your consent regarding the processing of your personal data at any time. However, this withdrawal will not affect the lawfulness of processing carried out prior to the withdrawal or based on another legal basis.

To exercise one or more rights, please send an email to **privacy@Q8smiles.be** or **privacy@Q8smiles.lu**, or contact us using the details below, provided you adequately identify yourself.

You also have the right to contact the Supervisory Authority and, if necessary, file a complaint.

7. How can you contact us?

For any questions, comments, or complaints, please send an email to privacy@Q8smiles.be or privacy@Q8smiles.lu.

You can also send a letter to:

Smiles NV
Quellinstraat 49, 2018 Antwerp

Kuwait Petroleum (Belgium) NV
Desguinlei 100-8, 2018 Antwerp

Kuwait Petroleum (Luxembourg) SA
Rue de L'Industrie 12, 8069 Bertrange

8. Modifications

This Privacy Statement only concerns this contest. You can find the most recent version of our General Privacy Statement on our website.
